

APPENDIX B – Youth and Adolescent Services Current Service Information**1. Youth Services**

- 1.1. The following shows Open Access service attendance for Sutton Youth Centre and the Youth Zone at the Phoenix in 2014/15, with over 250 young people accessing the service:

Gender:		
Male	163	63
Female	95	37
Total	258	100

Postcodes:		
SM6	73	28.9%
SM5	54	21.3%
SM1	49	19.4%
SM4	18	7.1%
SM2	17	6.7%
SM3	12	4.7%
CR4	8	3.2%
CR0	7	2.8%
SM7	4	1.6%
KT4	4	1.6%
CR8	2	0.8%
KT18	1	0.4%
KT19	1	0.4%
KT20	1	0.4%
KT3	1	0.4%
SE18	1	0.4%
TOTAL	253	100.0%

Ethnicity:		
White British	161	62.4%
Any other Asian background	16	6.2%
Black African	12	4.7%
Black Caribbean	12	4.7%
White Irish	9	3.5%
Any other Mixed background	6	2.3%
White and Black Caribbean	6	2.3%
Indian	6	2.3%
Traveller	5	1.9%
Any other White background	5	1.9%
White and Black African	4	1.6%
Any other Ethnic group	3	1.2%
Information not yet obtained	3	1.2%
Any other Black background	2	0.8%
Black or Black British	2	0.8%
Pakistani	2	0.8%
White	2	0.8%
White and Asian	2	0.8%
	258	100.0%

Service delivery locations

- 1.2. Youth and Adolescent Services are currently delivered from the following locations:

The Quad Youth Centre SM5 1JW	<ul style="list-style-type: none"> • Standalone centre, council owned • Staff accommodation and offices for: <ul style="list-style-type: none"> • Youth Service • NEET team • JAS – Joint Adolescent Service • YOT – Youth Offending Service • Business Manager and team • Head of Service • Interview rooms and meeting rooms • Games / lounge area • Teaching kitchen • Sports hall • Outdoor basketball court
---	--

Sutton Youth Centre SM1 2SD	<ul style="list-style-type: none"> • Standalone centre, council owned • Large lounge / activity area with two sound proof pods • Kitchen • Large Sports hall and various equipment • Netball court • Outdoor play area, with shed storage space for local groups • Music room – drum kit, amps, guitars etc. • Breakout room for group discussion • Staff Accommodation – 1st floor – occupied by the Family Information Service • Used by a range of local clubs / groups
Youth Zone @ The Phoenix SM6 9NZ	<ul style="list-style-type: none"> • Part of a larger council complex comprising a library and leisure centre • Lounge / games area • 2 Radio studios (open two evenings a week) • Kitchen, tuck shop • Small staff office • Break out / group space • Used by local clubs / groups

Youth Offer group work

- 1.3.** Group work sessions are time limited, to meet particular identified needs. The following table outlines the sessions as delivered in November 2014.

Current Youth Offer sessions ¹						
Youth Centre	Sutton Youth Centre	Youth Zone @ The Phoenix	Sutton Youth Centre	Sutton Youth Centre	Youth Zone @ The Phoenix	The Quad
Day	Monday	Tuesday	Wednesday	Thursday		Fridays
Time	19.45-20.30	18.30-21.30	19.00-21.00	19.45-21.15	18.30-21.30	Evening
Event	Young Women's Night	Youth FM Radio	Targeted night	Universal night	Needs led group work	Friday drop in
Space	Main space	Radio studio	Main space	Main space	Main space	Main space
Membership	12	TBC	N/A	N/A		N/A
Average attendees	8 to 10	13	up to 25	25	25	Various
Access	Open access and Youth offer groupwork referral process	Open access	Self-referral	Open access	Open access	Open access
Attendees	Universal, Child in Need, Joint Adolescent Service, Special Educational Needs	Mixed but primarily young people living on the Roundshaw estate Main attendance – SM6, SM5, SM1 postcodes.	Mixed	Mixed Main attendance – from SM5/ SM1 postcodes	Mixed but primarily young people living on the Roundshaw estate (90%) Main attendance from SM6 and SM5 postcodes.	Various
Age range	12 to 17	13 to 19 (up to 25)	13 to 19 (up to 25)	13 to 19 (up to 25)	13 to 19 (up to 25)	13 to 19 (up to 25)
Content	Self-esteem, confidence, boundaries, limits	Various themes, chosen by participants and from health issues questionnaire completed by participants. Primarily looking at mental health issues.	Cooking and sport activities. Sexual health advice		Topics decided based on the needs of attendees and looking at data for Roundshaw local area.	Weight management, self-confidence, self-esteem, setting individual targets. Trainers covered martial arts and fitness.
Length	8 week programme	Ongoing, themed topics each term	Ongoing	Ongoing	Ongoing	Ongoing

¹ Based on snapshot of service offer, taken November 2014 as part of CYPLD Commissioning Team Service Report Review 2014

Youth Work – the case for early intervention

1.4. The following examples demonstrate the early intervention work of Youth and Adolescent Services and the role the service plays in reducing the need for formal statutory intervention and / or provision of support following formal statutory intervention. Without this intervention there is a risk of missed opportunities to intervene early, increased referrals and / or higher caseload within a range of areas including social care, YOT, police, health, drug and alcohol services; counselling and education. Examples of the role that Youth and Adolescent Services can play are set out below:

- The Service currently provides support to young people ranging from level 1 to level 3 on the Pan-London Continuum of Need. A small percentage of users are on Child Protection Plans or are Children in Need. In several instances Youth Workers contribute to the professional network supporting children and families.
- A key role of youth workers is safeguarding young people given that access to youth service provision is currently open for any young person regardless of level of need. There are several examples of young people, unknown to any other services, disclosing safeguarding information to a youth worker that has then led to assessments being undertaken by Sutton's Children's Services. This is an important role of a professional youth worker in a universal setting and is vital for early help when young people need someone to talk to.
- Where possible, other agencies / services adopt a joint approach with the youth worker to support a child, building on the rapport developed as part of the young person attending open access youth provision as an informal entry point to further support.
- A Youth Worker may meet a young person on a regular basis to manage some or all of the following risk behaviours, in addition to the agency / service's interventions:
 - Engaged in sexualised behaviour
 - Unhealthy relationships
 - Poor school attendance
 - Fights with peers
 - Drug and alcohol use
 - Mental health issues such as self-esteem, social isolation, identity

This additional regular support is often sufficient to minimise risk and prevent referral to other agencies for support.

- Youth work interventions have been cited in professionals' reports and plans and considered a positive strategy to prevent cases escalating and reduce the likelihood of the young person going into care or the criminal justice system.
- Youth workers offer signposting to key services e.g. Sexual Health (GUM) clinics, Chlamydia screening to make young people aware of these services.

2. Not in Education, Employment or Training (NEET) work

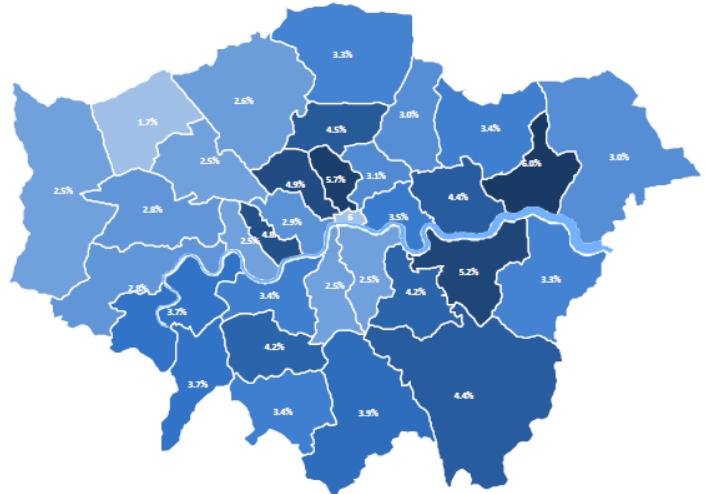
NEET performance in Sutton

- 2.1. Sutton has seen the level of young people in Employment, Education and Training (EET) rise in recent years. 2014/15 performance is at 91.3% (for 16 and 17 year olds, equivalent to 4398 young people).
- 2.2. The below table shows a three month comparison against other London local authorities on NEET figures.

Sutton March 2015

NCCIS 2014/15 London Local Authority 16-18 NEET Three month progress

	Jan	Feb	Mar 2015
England	4.7%	4.8%	4.8%
London	3.4%	3.5%	3.5%
City of London	0.0%	0.0%	1.6%
Harrow	1.6%	1.7%	1.7%
Southwark	2.0%	2.2%	2.5%
Hammersmith & Fulham	2.4%	2.3%	2.5%
Hillingdon	2.5%	2.4%	2.5%
Lambeth	2.3%	2.5%	2.5%
Brent	2.6%	2.7%	2.5%
Barnet	2.5%	2.6%	2.6%
Ealing	3.0%	2.9%	2.8%
Hounslow	3.1%	3.0%	2.8%
Westminster	2.4%	3.0%	2.9%
Waltham Forest	3.3%	3.1%	3.0%
Havering	3.7%	3.4%	3.0%
Hackney	3.1%	3.5%	3.1%
Enfield	3.1%	3.2%	3.3%
Bexley	3.6%	3.5%	3.3%
Redbridge	3.4%	3.3%	3.4%
Wandsworth	3.0%	3.4%	3.4%
Sutton	3.4%	3.4%	3.4%
Tower Hamlets	3.2%	3.6%	3.5%
Richmond	3.8%	3.6%	3.7%
Kingston	4.0%	3.7%	3.7%
Croydon	3.4%	3.6%	3.9%
Lewisham	3.9%	4.0%	4.2%
Merton	4.5%	4.6%	4.2%
Bromley	4.3%	4.3%	4.4%
Newham	4.4%	4.5%	4.4%
Haringey	3.9%	4.3%	4.5%
Kensington & Chelsea	3.7%	4.5%	4.8%
Camden	4.4%	4.5%	4.9%
Greenwich	5.1%	5.0%	5.2%
Islington	5.3%	5.6%	5.7%
Barking & Dagenham	5.8%	6.0%	6.0%



This shows a three monthly NEET comparison against other London local authorities which is taken from the latest monthly NCCIS published LA tables for 16-18 Academic age Adjusted NEET Percentage performance.

- 2.3. The following table shows Participation by Ward, based on the DFE Raising Participation Age definition – including young people in full time Education, Training, full time Employment with Training, Gap Year and those in Custodial Activities.

Academic Age 16-17 Raising of Participation Age

Proportion of 16-17 year olds recorded as meeting minimum requirements for RPA

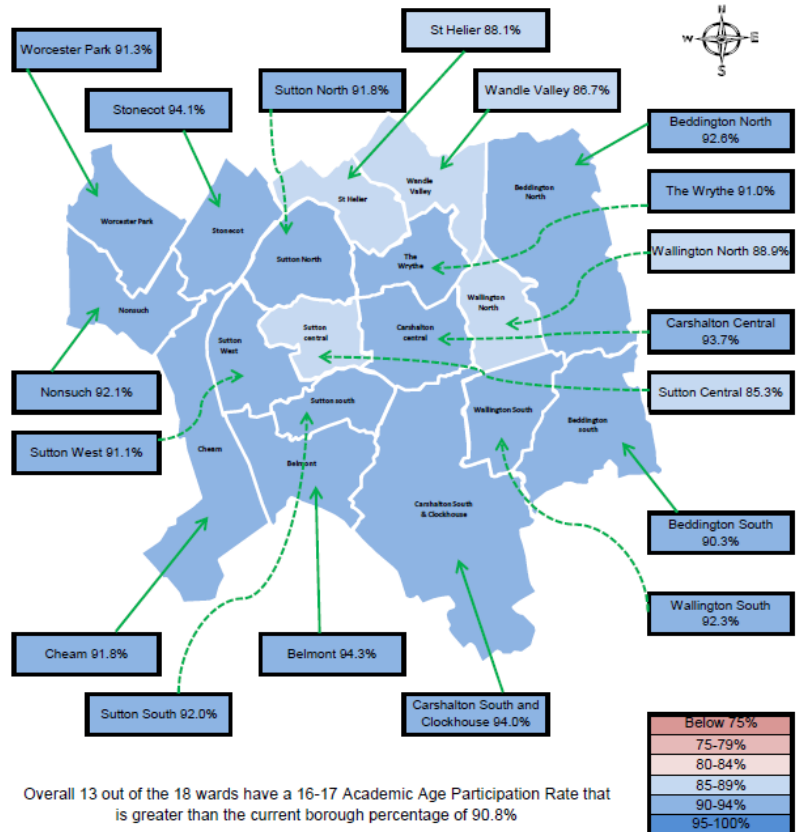
* Please be aware the [Education and Training Formula](#) differs from the formulas used to calculate the [Rise of Participation Age \(RPA\)](#) and [In Learning](#)

Ward of Residence	Cohort	%
Beddington North	285	92.6%
Beddington South	352	90.3%
Belmont	210	94.3%
Carshalton Central	238	93.7%
Carshalton South and Clockhouse	248	94.0%
Cheam	256	91.8%
Nonsuch	279	92.1%
St Helier	360	88.1%
Stonecot	338	94.1%
Sutton Central	224	85.3%
Sutton North	291	91.8%
Sutton South	138	92.0%
Sutton West	202	91.1%
The Wrythe	278	91.0%
Wallington North	262	88.9%
Wallington South	235	92.3%
Wandle Valley	339	86.7%
Worcester Park	264	91.3%
Unknown Ward	16	6.3%

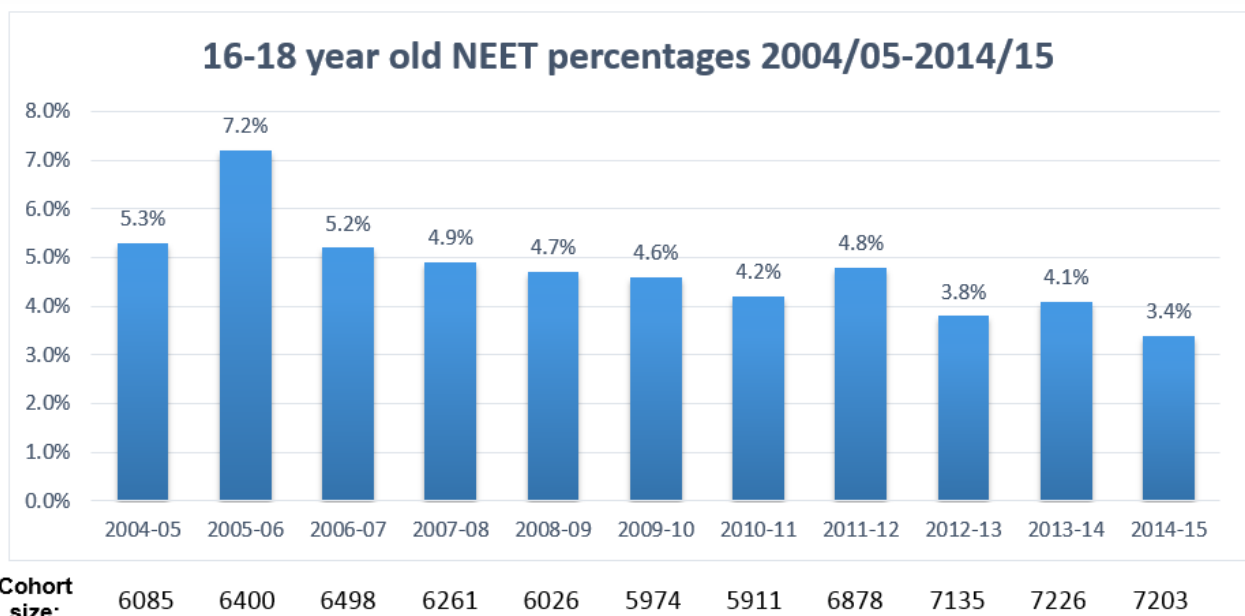
Within the London Borough of Sutton none of the 18 wards of the borough have a participation rate of over 95.0%.

The ward with the highest participation rate is Belmont with 94.3% participation. The ward with the lowest participation rate is the Sutton Central ward with only 85.3% participation.

16 young people are currently recorded as Unknown Ward. 6.3% of this group are currently recorded as participating.



- 2.4. The below table shows the Adjusted² NEET percentages since 2002³, demonstrating a reduction in the percentage of NEET young people in the Borough.



² The number and proportion of young people NEET in each area has been adjusted using an established formula which assumes that a significant proportion of those who are 'not known' will be found to have been NEET when contact is re-established. The adjustment is intended to give a more robust reflection of the NEET situation in each local area, although may be less accurate in areas where 'not knowns' are particularly high.

³ Based on March data for each year.

Data tracking

- 2.5. Local authorities are required to maintain a tracking system to identify 16 and 17 year olds who are not participating in education or training. Information is submitted to the Department for Education on a regular basis as per the National Client Caseload Information System (NCCIS) Management Information Requirement document, published annually. This document stipulates exactly what information needs to be recorded on local CCIS systems and then submitted to government to update the NCCIS.
- 2.6. To facilitate this, Sutton is part of the South London CCIS Service. This service provides a management information service to five boroughs; Bromley, Kingston, Merton, Richmond and Sutton. Costs for the database, user licenses, database hosting staffing and office space are all shared. As part of this service, Sutton receives Management information reports, database management, training as well as the processing of information received from schools, colleges, Department of Work and Pensions, NCCIS, school census and other boroughs.
- 2.7. A Gateway review was carried out in January 2015 to review this arrangement and consider alternatives such as in house provision or the appointment of a private company to provide this service. The review considered both financial and quality considerations and on the basis of cost, recommended retaining the current shared service arrangement compared each authority delivering a similar service in house.

3. Duke of Edinburgh's Award

- 3.1. The Duke of Edinburgh's (DofE) Award is a nationally recognised award available to young people aged 14 – 25 regardless of background, socio-economic status, culture, disability or gender. The DofE Award is a universal Award that is targeted to the needs of each participant.
- 3.2. The Award gives young people new experiences, a chance to discover or develop their talents and a personal challenge which develops self-confidence, a sense of identity, independence of thought and action, respect and understanding of people from different backgrounds, a sense of responsibility, an understanding of strengths and weaknesses, ability to plan and time manage, problem solving, presentation and communication skills and the ability to lead and work as part of a team.
- 3.3. The Award is a highly valued accreditation recognised by employers and universities across the UK and demonstrates commitment, self-discipline, energy and capacity for team work. For young people, it gives them the opportunity to make a difference to other people's lives and the community, be fitter and healthier, develop their skill base and explore the outside world.

Participation

- 3.4. In the London Borough of Sutton, the Council is the Licensed Organisation for all DofE Award provision within the borough, excluding uniformed voluntary organisations. The Operating Licence is held on behalf of the borough by the Integrated Services for Young People and at present there are 16 schools and 1 residential care home that deliver in Sutton under this Licence.
- 3.5. The Integrated Services for Young People team also provides the Sutton Open Award Centre (SOAC) for young people who cannot or will not attend the DofE provision within their school.
- 3.6. SOAC is London's first virtual award centre providing support by email, by telephone or through our custom-built website. This non-traditional method of provision was driven by a need to minimise the costs of the Project whilst continuing to deliver an effective and engaging programme. SOAC engages directly with young people for their expedition section, running a programme of face-to-face sessions, training weekends, practice and qualifying expeditions and presentation between March and October. The virtual award centre has been highlighted as a model of good practice at the national DofE UK Executive Board.
- 3.7. The SOAC also provides a targeted programme for young people not in education, employment and training and those known to the Youth Offending Team. The group use their Skill section to develop employability and life skills with a view to re-engaging with education, employment or training. The Physical section promotes exercise and healthy living whilst the Volunteering section enables these young people to give something back to their community. SOAC also works with the Tots and Teens group with teenage parents working through their Skill section during weekly sessions from September 2014. The group will continue in September 2015 undertaking their Physical and Volunteering section.

- 3.8. The borough's DofE Team is delivered by a Business Manager supported by two Business Support Officers and a pool of 4 sessional staff. The programme is supported by a volunteer Award Verifier supplied through the London Regional Office.
- 3.9. Schools and organisations engage with the borough to be licensed as Award Centres enabling them to deliver the Award. Service agreements with organisations are negotiated annually and include performance standards to be met and responsibilities and requirements for both the borough and the school to uphold. Organisations recruit young people to enrol in the Award, manage their EDofE (online) accounts and facilitate expeditions. The borough enrolls young people, acts as the local super user for EDofE, verifies expeditions and upholds the terms, standards and performance measures prescribed by the Operating Licence. The borough team also attends presentations, parents' evenings and school assemblies to promote, encourage and congratulate young people on their efforts.
- 3.10. Schools currently do not pay to become an Award Centre. A small levy is charged on each participant place purchased by a school which comes to the borough for administrative fees. This fee is usually passed onto the young person by the school. Schools may choose to use their pupil premium allocations to pay for pupils' DofE activities. The fees collected from the participant licences are used to pay the borough's licence fee to the DofE Award and to fund programmes for vulnerable young people.
- 3.11. Over 1000 young people enrol on the Award each year, making Sutton one of the five 1000+ boroughs in London. Sutton is also the second highest performing borough in London for enrolments and completion rates as a proportion of population. In 2014-15 in contrast to a slow in the growth for completions across London, Sutton has had more awards achieved than ever before.
- 3.12. The borough provides a Pool Store facility stocking outdoor education equipment which can be borrowed at a low cost by schools and voluntary organisations. The Pool Store is staffed by a Pool Store and Vehicle Supervisor.

Participation

No. of schools under the LBS license	16 schools and 1 residential care home
Enrolment	1000+ per year (contributing over 6000 hours of volunteering, predominantly in-borough)
Ranking	2 nd highest in London ⁴
% of participants that are Sutton residents	47% ⁵

D of E Key considerations

⁴ D of E London data - Second highest performing borough in London for enrolments and completion rates as a proportion of population.

⁵ Based on data for individuals that have participated within the last five years where addresses are known – Actual figures – 1455 Sutton residents, 1863 participants from out of the Borough. 479 participants where address is unknown.

- 3.13. D of E London license is renewed annually in January. Schools submit annual enrolments – some schools do this in June / July, ready for the new academic year, others in September or April. Any change to licensing arrangements will need to be communicated with sufficient notice for schools to make alternative arrangements.